



# Terms & Conditions

We do not pencil in any Special Events or Corporate orders. A signature on the contract/invoice must be received and confirmed in advanced for corporate orders. For any Special Events, minimum non-refundable deposit of 20% of the total bill is required to confirm event. All orders must be paid in full (3 business days prior to the event), except for approved corporate accounts. Additional deposits may apply to Special Events that require additional staff, rentals, entertainment, but not limited to. Clients must specify exact number of guests 5 business days prior to event or estimated original guest count will be used as guaranteed minimum. We strive to accommodate your every need, but increased guest counts less than 5 business days, product and staffing cannot be guaranteed. Guests counts cannot be decreased or cancelled on orders confirmed less than 72 hours in advance. It is the responsibility of the client to notify **Bad To The Bone BBQ** should it be necessary to cancel. Once a function has been confirmed and signed, if it is necessary to cancel, the following fees will apply:

**Special Events** (any event that requires special attention and planning)

- Less than 10 business days prior to event 100% of contracted price.
- Less than 30 days prior to event 50% of the contracted price and 100% of all specialty items rented or purchased.

**Corporate Orders** (daily breakfast and lunch orders)

- Less than 24 hours prior to event, 100% of contracted price.
- Less than 72 hours prior to event, 50% of contracted price plus any specialty items rented or purchased.
- 72 hours or more prior to event, 25% of contracted price plus any specialty items rented or purchased.
- If events (corporate or special events) are scheduled on holidays and/or during the month of December are cancelled less than 10 days prior to the contracted date, 100% of the contracted price will be billed plus any specialty items and/or rentals ordered.

Only management of **Bad To The Bone BBQ** has the authority to disclaim this policy and determine if any refund is forthcoming. **Bad To The Bone BBQ** reserves the right to make substitutions for items that may not be available due to current market conditions or any reasons beyond our control. All attempts will be made to accommodate the original order as best possible. All substitutions will be

comparable or greater in value.

If your event goes beyond the contracted time, client will be charged an additional fee of \$25.00 per hour per attendant remaining on location, billed at one-hour increments.

Acts of God – If the event is cancelled by the company/client due to rain, fire, flood or any similar or act of God beyond our control of company/client, **Bad To The Bone BBQ** will be entitled to retain as it's fee an amount equal to all costs incurred by in it's planning and coordinating the event, including staff time at the minimum hourly rate of \$25.00 per hour. If the event is rescheduled with **Bad To The Bone BBQ**, we will be entitled to a fee that covers services and expenses that may be duplicated.

**Bad To The Bone BBQ** reserves the right to stop the service of any contracted bar operation including bartender services, bar packages and/or related alcohol products and services sold, that are distributed in a unlawful manner or in conjunction with any sold alcohol products and services without the written permission of **Bad To The bone BBQ**. Violation of agreement will result in the termination of contracted bar operation and/or services with no refunds.

**Bad To The Bone BBQ** is contracted to supply the food in a safe and timely manner. For everyone's protection, no other foods shall be permitted or displayed without the written consent of **Bad To The Bone BBQ**.

**Bad To The Bone BBQ** reserves the right to remove all leftover food and products not consumed by the time designated for each event. If the client/customer decides to keep any leftover food, it becomes the client/customer's responsibility for proper handling (i.e., refrigeration, etc.).

**Bad To The Bone BBQ** is not responsible for any damages or replacement of clients items or property that might have been, but not limited to, lost, misplaced or stolen. Customer waives any damages based on embarrassment, humiliation or other damages from sensitivities.

If the scheduled pick up time and/or breakdown time is changed by client/customer without prior notification, an additional charge may apply.

The customer is responsible for: All items, rentals and equipment provided for event. In the event that any of these items are missing, damaged, or destroyed, the client agrees to replace the items at their replacement cost.

By signing the confirmation on the invoice and/or contract you accept and agree to these terms.